

Self Catering Booking Terms and Conditions

1. A non refundable deposit of 25% of the rental is required to confirm the booking. The balance is due 8 weeks before the holiday commences.
2. Holidays will only be confirmed once the completed booking form and deposit payment have been received.
3. A provisional booking will be held for 7 days. If the completed form and deposit are not received within this time we reserve the right to resell the booking.
4. If the booking is within 8 weeks of the commencement of the holiday, full payment is required immediately.
5. If the balance payment is not received by 48 hours after the due date, the booking will be treated as a cancellation by the client with the full accommodation cost due from the client if those dates are not resold.
6. Payment can be made by bank transfer or by cheque.
7. If you have cancelled your holiday we will make every effort to re-let the apartment and refund your payment. If we are unable to re-let we will ask you to pay the balance. We recommend that you have appropriate cancellation protection insurance.
8. The apartments are available for occupation from 4pm on the first day of your holiday and must be vacated by 10am on the last day.
9. One well behaved dog per apartment is very welcome on the understanding that their owner is responsible for covering any furniture if the dog is likely to jump up on to chairs. Also dogs are never allowed on the beds. Please do not leave your dog unattended in the property, unless you have spoken to the owners for advice. There is a weekly charge per dog – please see the tariff page on our website.
10. The accommodation is only available for those notified on the booking form, unless otherwise agreed by the owner.
11. If for reasons beyond the owner's control the apartment becomes unavailable, liability shall be limited to a full refund by the owner.
12. The owner does not accept liability for any loss or damage, sickness or injury to guests or their vehicles or property, unless arising from the proven negligence of the owner or her agents.

Lesquite Farm, Lansallos, Looe, Cornwall PL13 2QE